

If you need personal IT-service support @Campus Fulda, the IT-Center supports you as follows:

1) All documents you find here, URL: [doku.rz.hs-fulda.de](https://doku.rz.hs-fulda.de)

QR-Code to scan



2) You need individual help? Write an email to to: [fdnr-support@rz.hs-fulda.de](mailto:fdnr-support@rz.hs-fulda.de),

In email is required:

- a) Contact details (last name, first name and telephone number)
- b) Matriculation number/ FD-number (fd...)
- c) Issue (when applicable error message or screenshots)
- d) Indication – why documentation wasn't helpful

QR-Code to scan



3) You need personal support on Campus? You find us during the following service times:

• ***In the Student Service Center (SSC) building 10 @Infothek:***

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- *Tuesday: closed*
- *Wednesday: 13:30 - 15:30 Uhr*
- *Thursday: 08:30 - 09:50 Uhr*
- *Friday: 09:00 - 12:00 Uhr*

4) You need help and can't make it during our service hours? Then write to [fdnr-support@rz.hs-fulda.de](mailto:fdnr-support@rz.hs-fulda.de) and arrange a meeting @Campus Fulda

5) In order to minimize the risk of infection, we still recommend wearing a (FFP2) mask during personal contact.

